

From: Walker, Angela <WalkerA@brcn.edu>
Sent: Tuesday, May 26, 2015 11:59 PM
To: BOCrfc2015
Cc: jmccarty@ruralmissouri.coop
Subject: Broadband Internet Service

Dear U.S. Department of Agriculture & Commerce:

We live in a rural area in the northeast corner of Missouri. Although we have access to broadband internet, our provider (CenturyLink) has turned down the speed to the lowest level. I have spoke with CenturyLink on two separate occasions about this because they openly advertise that we have broadband. Our internet speed is literally slower than dial-up internet service. CenturyLink said our service comes out of St. Patrick, Missouri and they will never be increasing the speed. I read the article titled 'Bridging The Digital Divide' in the June 2015 issue of the Rural Missouri news letter we receive from our Missouri electric co-op. In the article, it stated that comments about internet deficits are welcome until June 10, 2015. I welcome the opportunity for you to check out our internet speed, it's absolutely especially when CenturyLink advertises it as "broadband" internet. It would be fantastic to have the luxury of real internet speed. I have just completed a four year degree. The majority of that education required significant access to internet. I suffered greatly during college. I was continually knocked off websites and tests suffered as a result, all because our internet speed is so very slow. We still have CenturyLink literally because there are no other options. If our electric co-op (Lewis County Rural Electric Co-op) could ever find it in their hearts to provide our area with high speed internet, I would be so grateful!The article also stated "in 2009, Governor Nixon set an ambitious goal of raising the number of Missourians with access to high speed internet from 79% to 95% by the end of 2014. "My goal was met and exceeded two years ahead of schedule," he said. "In 2014, nearly 99% of all Missourians, including 92% of rural communities had access to broadband connectivity. It's been a big move forward digitally for Missouri, especially the rural parts." Sadly, I have not been able to complain to anyone about our deceitful internet service other than CenturyLink. And, CenturyLink does not care about my voice. Please listen to my voice and help the rural area of northeast Missouri have a voice to become connected to American technology so that we may also progress in technology with the State of Missouri and the rest of the United States. Thank you for listening and I hope you can make a difference in the quality of our lives.

Most Sincerely,
Angela Walker


Canton, Missouri 63435


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