

From: [Daryl Steen](#)
To: [BOCrfc2015](#)
Subject: Attn: Broadband Opportunity Council
Date: Monday, June 08, 2015 6:35:17 PM

Dear Sir or Madam:

My name is Daryl Steen. I live less than 5 miles north of Springfield, MO, our states third largest city, and I my neighbors and I do not have access to high-speed internet service.

While my son was a student in the Springfield School District, we often made trips to a local library or restaurant where he could use his computer to access the internet service provided for customers. My understanding is that AT&T has the appropriate cable laid throughout the subdivision, but is not willing to add the additional equipment necessary at the start of the subdivision so that my neighbors and myself may have internet access. It puzzles me to know that in the very small, rural town in central Missouri that i grew up in, nearly all residents in that area have access to high-speed internet.

I have taken the time to write my Senator and AT&T personally. I did receive a response from Senator McCaskill's office notifying me that they did receive my letter and they are aware of the disservice.

AT&T's response is simply that they are working on it. I have contacted AT&T at least once yearly over the past four years that I have lived here and the response is always the same.

I urge you to give this matter serious consideration. If there's anything I can do to help the cause, please let me know. Hopefully having high-speed internet service available throughout the United States will help make it possible for all to compete in the 21st century.

Thank you for your time.

Daryl Steen
Springfield, MO