

Before the
U.S. DEPARTMENT OF COMMERCE
NATIONAL TELECOMMUNICATIONS AND INFORMATION ADMINISTRATION
Washington, DC 20230

In the Matter of)	
)	
The Internet Use Survey)	Docket No. 200813-0218
Questionnaire Development)	RIN 0660-XC04
)	

COMMENTS OF
USTELECOM – THE BROADBAND ASSOCIATION

USTelecom¹ is pleased to submit these comments in response to the National Telecommunications and Information Administration’s (“NTIA”) Request for Public Comments (“RFC”), which seeks revisions to questions asked on the NTIA internet Use Survey.²

The question regarding household equipment connected to the internet should specifically reference devices such as Google Home and Amazon Alexa. Broadband service providers receiving Connect America Fund (“CAF”) high-cost support are required to conduct broadband performance tests and report the results to the Federal Communications Commission (“FCC”). Connected devices, such as Google Home and Amazon Alexa, create chatter and therefore interfere with the ability of service providers to accurately test broadband speeds. Having data on how many Americans use these devices in their homes would be very helpful for both the Commission and carriers to better understand performance testing results.

USTelecom appreciates the opportunity to share this recommendation.

¹ USTelecom is the premier trade association representing service providers and suppliers for the communications industry. USTelecom members provide a full array of services, including broadband, voice, data, and video over wireline and wireless networks. Its diverse membership ranges from international publicly traded corporations to local and regional companies and cooperatives, serving consumers and businesses in every corner of the country.

² National Telecommunications and Information Administration, Internet Use Survey Questionnaire Development, Notice, Request for Public Comments, Docket No. 200813-0218, 85 FR 50804 (August 18, 2020) (“RFC”).

Respectfully submitted,

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September 17, 2020