



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
Statement Of Work			
A. Background	Information Only	N/A	Information Only
B. Scope of Services		N/A	Information Only
B.1	The Contractor shall provide centralized management and coordination of registry, registrar (where specified), database, and information services for the usTLD. The usTLD provides a locus for registering domain names and serving the Internet community in the United States. As such, DoC intends the usTLD be available to a wide range of registrants. Accordingly, the Contractor must achieve the following:	N/A	Information Only
B.1.1	Ensure that procedures and an accountability framework for the delegation and the administration of the usTLD support a more robust, certain, and reliable DNS.	✓	Scope of Services, B-1
B.1.2	Promote increased use of the usTLD, including kids.us, by the Internet community of the United States (including small businesses, consumers, not-for-profit organizations, and state and local governments), with a residence or bona fide presence in the United States by introducing enhanced technical and other services, disseminating information about the usTLD, and improving registration and customer services.	✓	Scope of Services, B-2
B.1.3	Create a centrally administered and efficiently managed structure that ensures registrant and consumer confidence, and infrastructure stability by coordinating delegations and implementing other appropriate functions.	✓	Scope of Services, B-3
B.1.4	Create a stable and flexible usTLD environment that advances and encourages innovation and that will meet the future demands of potential registrants.	✓	Scope of Services, B-4
B.1.5	Ensure continued stability of the entire DNS and the usTLD, particularly during transition from the current management structure to the Contractor's proposed structure and to any successor Contractor's structure.	✓	Scope of Services, B-5
B.1.6	Manage the usTLD consistent with the Internet Corporation for Assigned Names and Numbers' (ICANN) technical management of the DNS.	✓	Scope of Services, B-6
B.1.7	Adequately protect intellectual property in the usTLD and as developments in the expanded and the locality usTLD space may necessitate. In the event of further expansion of the usTLD space, the Contractor shall implement a "sunrise period" for qualified trademark owners to pre-register their trademarks as domain names prior to the wider registration for non-trademark owners and a dispute resolution procedure to address "cybersquatting" conflicts between trademarks and domain names in the usTLD. See C.2.2.3 below.	✓	Scope of Services, B-7



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
B.1.8	Establish and maintain consistent communication between the Contracting Officer's Technical Representative (COTR), the Contractor, and ICANN. The Contractor shall represent the usTLD in the ICANN Country Code Names Supporting Organization (ccNSO) and contribute to ICANN's operating costs as ICANN may apportion to the usTLD.	✓	Scope of Services, B-8
B.1.9	Promote robust competition within the usTLD, including registration services, to ensure greater choice and improved services for usTLD users.	✓	Scope of Services, B-9
C	Description of Services	N/A	
C.1	The Contractor shall perform the required services for this acquisition as a prime Contractor, not as an agent or subcontractor. The Contractor may, however, provide the required services by coordinating the resources and services of entities other than the prime Contractor. The Contractor shall be: (a) incorporated in one of the fifty states of the United States or the District of Columbia; or (b) organized under a law of a state of the United States or the District of Columbia.	✓	Description of Services Page B-10
C.1.1	The Contractor shall possess and maintain through the performance of this procurement a physical address within the United States and must be able to demonstrate that all primary registry services will remain within the United States (including the District of Columbia).	✓	Description of Services Page B-10
C.2	The Contractor will manage, maintain, and operate the usTLD under NTIA's supervision. The Contractor shall furnish the necessary personnel, material, equipment, services, and facilities to perform the requirements outlined in this Statement of Work without any cost to the U.S. Government.	✓	Description of Services Page B-13
C.2.1	On or after the effective date of this contract, the Contractor may establish and collect fees from third parties other than the U.S. Government for the requirements performed under this contract. A possibility exists that the expenses incurred to perform the contract may exceed the fees received during the base period or any option period of the contract. The Contracting Officer shall approve such fees before they take effect, which approval shall not be unreasonably withheld and provided the fees are fair and reasonable.	✓	Description of Services Page B-13
C.2.2	In addition, the Contractor shall not implement any policies, procedures, rules, mechanisms, or execute any agreements or subcontracts in fulfillment of the contract's requirements without the prior approval of the Contracting Officer, which approval shall not be unreasonably withheld.	✓	Description of Services Page B-14
C.3 Core Registry Functions		✓	Description of Services Page B-18
C.3.1	The Contractor shall provide, at a minimum, the services listed below, although such services are not exhaustive of the requirements sought. The Contractor shall provide all systems, software, hardware, facilities, infrastructure, and operation for the following functions listed in C.3.2(i) – (xiii), inclusive.	✓	Description of Services Page B-18

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.3.2	The Contractor shall:	N/A	
C.3.2.i	Operate and maintain the primary authoritative server for the usTLD;	✓	Description of Services Page B-18
C.3.2.ii	Operate and/or administer a constellation of secondary servers for the usTLD;	✓	Description of Services Page B-19
C.3.2.iii	Compile, generate, and propagate the usTLD zone file(s);	✓	Description of Services Page B-24
C.3.2.iv	Maintain a publicly accessible, accurate and up-to-date registration (WHOIS) database for all usTLD registrations;	✓	Description of Services Page B-26
C.3.2.v	Maintain a publicly accessible, accurate and up-to-date registration (WHOIS) database of usTLD delegated managers and their associated delegated locality registrations;	✓	Description of Services Page B-33
C.3.2.vi	Establish a data escrow for usTLD zone file and domain name registration information, including all registration and delegated manager data;	✓	Description of Services Page B-34
C.3.2.vii	Comply with applicable Internet Engineering Task Force (IETF), including RFC 1480, and ICANN policies for the functions outlined herein; and	✓	Description of Services Page B-38
C.3.2.viii	Promote awareness and increase registrations in the usTLD, including the second-level kids.us, and maintain a website with up-to-date policy and registration information for the usTLD.	✓	Description of Services Page B-44
C.3.2.ix	Develop and distribute to registrars provisioning protocol software and procedures to facilitate a secure and efficient interface with the usTLD registry and provide technical support to such registrars.	✓	Description of Services Page B-63
C.3.2.x	Perform annual technical compliance monitoring of locality delegees, and continually access zone file information for sub-delegees to compare the results with the centralized usTLD database to ensure the database is accurate and up-to-date.	✓	Description of Services Page B-66
C.3.2.xi	Ensure customer support and satisfaction by implementing procedures, guides, training, and other methods, as well as maintaining an automated reporting of registrar and registrant interaction with the usTLD registry.	✓	Description of Services Page B-68



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.3.2.xii	Ensure the security, reliability, and stability of the usTLD.	✓	Description of Services Page B-78
C.3.2.xiii	Serve as registrar for all reserved name registrations, including those in the kids.us second-level domain, and for all locality domains names not serviced by a delegated manager subject to an agreement with the Contractor.	✓	Description of Services Page B-86
C.4	Core Policy Requirements	✓	Description of Services Page B-88
C.4.1	The Contractor shall:	N/A	
C.4.1.i	Implement United States Nexus Requirement. The Contractor shall operate the usTLD as a country code top level domain intended to serve the Internet community of the United States, including small businesses, consumers, not-for-profit organizations, and state and local governments with a residence or bona fide presence in the United States. The usTLD is not intended to attract or otherwise encourage registrations from outside the United States. In addition to the current policy set forth in RFC 1480 requiring that usTLD domain name registrations be hosted on computers located within the United States, the Contractor must implement a United States nexus policy for the locality-based usTLD structure and the expanded usTLD space, which may be the same or similar to the current contractor's United States Nexus Requirement available at: http://www.neustar.us/policies/docs/usTLD_nexus_requirements.pdf .	✓	Description of Services Page B-88
C.4.1.ii	Implement Registrar and Registrant Agreements. The Contractor shall establish contractual arrangements with all accredited usTLD registrars incorporating the requirements relating to usTLD policies such as nexus, WHOIS, and dispute resolution, and ensuring prompt, reliable, and effective technical and customer service. The Contractor shall require that each accredited usTLD registrar implement a registrant agreement that requires each registrant to agree to all applicable usTLD policies	✓	Description of Services Page B-89
C.4.1.iii	Implement a Uniform Domain Name Dispute Resolution Procedure and Sunrise Policy. The Contractor shall implement a uniform domain name dispute resolution procedure intended to resolve "cybersquatting" disputes in the usTLD. The Contractor shall base such policy on the ICANN Uniform Domain Name Dispute Resolution Procedure and modify it as necessary to make such policy applicable to the usTLD specifically. As developments in the expanded usTLD space may necessitate, the Contractor shall also implement a "sunrise period" for qualified trademark owners to pre-register their trademarks as domain names in the expanded usTLD space prior to the wider registration for non-trademark owners.	✓	Description of Services Page B-90

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.4.1.iv	Abide by Government Advisory Committee Principles. The Contractor shall abide by the principles and procedures described in the Government Advisory Committee document, "Principles and Guidelines for the Delegation and Administration of Country-Code Top Level Domains," unless inconsistent with U.S. law or regulation or otherwise directed by the DoC. This document is available at http://gac.icann.org/web/home/ccTLD_Principles.rtf .	✓	Description of Services Page B-92
C.4.1.v	Implement and enforce policies concerning:	✓	Description of Services Page B-92
C.4.1.v.a	Data Rights and Use. The Contractor shall prohibit the use of registrant and other data obtained from registrars and delegated managers for purposes other than providing .usTLD administration services;	✓	Description of Services Page B-92
C.4.1.v.b	Publicly Accessible, Accurate, and Up-to-Date WHOIS Database. The Contractor shall implement a policy that addresses the continued public access to accurate WHOIS, including a prohibition of proxy and anonymous services offered by registrars, registrar affiliates and partners, and delegated managers. The Contractor shall regularly monitor the current practices of the registrars and delegated managers to ensure compliance with this requirement;	✓	Description of Services Page B-93
C.4.1.v.c	Reserved Domain Names. The Contractor shall implement a policy to manage a list of permanently reserved names not available for registration, and if appropriate, the release of certain names that are currently reserved (see A.6 above);	✓	Description of Services Page B-96
C.4.1.v.d	Domain Name Transfers. The Contractor shall implement a mechanism that facilitates the transfer of a domain name registration from one usTLD registrar to another usTLD registrar at the request of the domain name registrant. This policy may be the same or similar to the current contractor's "Policy on Transfer of Sponsorship of Registrations between Registrars," which is available at: http://www.neustar.us/policies/docs/USTransferPolicy.pdf ;	✓	Description of Services Page B-98
C.4.1.v.e	Redemption Grace Period. The Contractor shall implement a policy that allows registrants to restore domain name registrations that have expired within a reasonable time period. This policy may be the same or similar to the current contractor's Redemption Grace Period Policy available at: http://www.ntia.doc.gov/ntiahome/domainname/usca/usamend13.pdf	✓	Description of Services Page B-99
C.4.1.v.f	Domain Name Review. The Contractor shall implement a policy that allows the Contractor the right to refuse the registration of any domain name in the usTLD. This policy may be the same or similar to the current contractor's Registration Review Policy available at: http://www.neustar.us/policies/docs/Policy_Statement_usTLD_Admin.pdf	✓	Description of Services Page B-101



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.4.1.v.g	Registration Abuse. The Contractor shall implement a policy that prevents and combats abuses of the usTLD registration system including practices that harm, mislead, or confuse consumers and that misuse intellectual property in the usTLD. This policy may include methods to curb the misuse of automated registration technologies and the add/drop grace period; and	✓	Description of Services Page B-101
C.4.1.v.h	Other Policies. The Contractor may propose such other policies as are necessary to fulfill the Contract's requirements and increase the use of or otherwise improve the usTLD.	✓	Description of Services Page B-108
C.4.1.vi	Adhere to a Code of Conduct. The Contractor shall adopt a code of conduct requiring it to administer the usTLD impartially and without discriminating, operate the usTLD in the public interest, and protect proprietary information of usTLD registrars.	✓	Description of Services Page B-108
C.5	Locality-based usTLD Structure Functions	✓	Description of Services Page B-110
C.5.1	The Contractor shall:	N/A	
C.5.1.i	Provide Service for Existing Delegees and Registrants.	✓	Description of Services Page B-112
C.5.1.i.a	The Contractor shall provide service and support for existing delegees and registrants in the locality-based usTLD structure under current practice.	✓	Description of Services Page B-112
C.5.1.i.b	The Contractor shall develop and implement a procedure and a mechanism to require all delegated managers to abide by usTLD policies and to maintain certain minimum technical and service requirements for the locality registrants each serves. This shall include, at a minimum, the following:	✓	Description of Services Page B-112
C.5.1.i.b.1	The Contractor shall develop appropriate minimum technical and service requirements for delegated managers;	✓	Description of Services Page B-112
C.5.1.i.b.2	The Contractor shall develop a mechanism that facilitates each delegated manager's compliance with the usTLD policies and the requirements;	✓	Description of Services Page B-112
C.5.1.i.b.3	With the consent of the DOC, the Contractor shall rescind the delegation for delegated managers unwilling or unable to agree to abide by the usTLD policies and maintain minimum technical and service requirements;	✓	Description of Services Page B-113

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.5.1.i.b.4	The Contractor shall serve as the delegated manager for a locality space when: the Contractor has rescinded the delegation for any delegated manager as described in (3) above or the delegated manager for that locality space voluntarily relinquishes its delegation and/or seeks to change its status to become a locality registrant;	✓	Description of Services Page B-113
C.5.1.i.b.5	The Contractor shall seek to identify all delegated managers and locality registrants that are currently unknown; and	✓	Description of Services Page B-113
C.5.1.i.b.6	The Contractor may propose additional procedures and/or mechanisms that facilitate the continued improvement of the locality space.	✓	Description of Services Page B-114
C.5.1.ii	Provide Services for Undelegated Third Level Sub-Domains. The Contractor shall provide direct registry and registrar services for all other undelegated third-level locality sub-domains, including services for those names registered below CO (county) and CI (city) (e.g. Montgomery.co.us), and, undelegated affinity domains, such as those names registered below STATE, FED, K12, LIB, and NSN (e.g. agency.fed.us).	✓	Description of Services Page B-115
C.5.1.iii	Maintain Modernized Locality-Based usTLD Processes. The Contractor shall maintain and update, as necessary, the existing automated locality-based usTLD delegation and registration process under the control of the usTLD administrator, including the electronic database of historical usTLD registration data.	✓	Description of Services Page B-115
C.5.1.iv	Coordinate Locality-Based usTLD Users. The Contractor shall maintain a website for delegated managers, locality registrants, and other interested parties to provide information about the usTLD and to facilitate discussion of administrative, technical, customer service, and policy issues related to the operation and management of the locality-based usTLD structure.	✓	Description of Services Page B-115
C.5.1.v	Maintain and Update WHOIS Database of usTLD Delegated Managers.	✓	Description of Services Page B-115
C.5.1.v.a	The Contractor shall maintain, update and make publicly available such database with current and verified contact information for all delegated managers in the usTLD, including locality-level and affinity second-level (where delegated) administrators and, where applicable, for all sub-delegations made by such locality-level or second level administrators.	✓	Description of Services Page B-115
C.5.1.v.b	The WHOIS database shall support multiple string and field searching through a reliable, free, public, web-based interface.	✓	Description of Services Page B-115



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.5.1.v.c	<p>The WHOIS database shall, at a minimum, consist of the following elements:</p> <ul style="list-style-type: none"> (1) The name of the delegated manager; (2) The IP address of the primary nameserver and secondary nameserver(s) for the delegation; (3) The corresponding names of such nameservers; (4) The date of delegation; (5) The name, postal address, e-mail address, and telephone and fax numbers of the delegated manager; (6) The name, postal address, e-mail address, and telephone and fax numbers of the technical contact for the delegated manager; (7) The name, postal address, e-mail address, and telephone and fax numbers of the administrative contact for the delegated manager; (8) The website or other contact information through which the delegated manager accepts registrations under that delegation; and (9) The nexus category for the delegated manager and each of the other contacts listed above in C.5.1(v)(c)(5)-(7). 	✓	Description of Services Page B-115
C.5.1.vi	Maintain and Update Registrant WHOIS Database	✓	Description of Services Page B-115
C.5.1.vi.a	The Contractor shall maintain, update, and make publicly available such database with current and verified information for all locality-based usTLD registrants, including the registrants of delegated managers and, where applicable, registrants in delegated managers' sub-delegations.	✓	Description of Services Page B-115
C.5.1.vi.b	The WHOIS database shall allow multiple string and field searching through a reliable, free, public, web-based interface.	✓	Description of Services Page B-115



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.5.1.vi.c	<p>The WHOIS database shall, at a minimum, consist of the following elements:</p> <ol style="list-style-type: none"> (1) The name of the registered domain; (2) The Internet Protocol (IP) address of the primary nameserver and secondary nameserver(s) for the registered domain name; (3) The corresponding names of such nameservers; (4) The name of the delegated manager for the registered domain (if any); (5) The creation date of the registration; (6) The name, postal address, e-mail address, and telephone and fax numbers of the domain name holder; (7) The name, postal address, e-mail address, and telephone and fax numbers of the technical contact for the domain name holder; (8) The name, postal address, e-mail address, and telephone and fax numbers of the administrative contact for the domain name holder; and (9) The nexus category for the domain name holder and each of the other contacts listed above at C.5.1(vi)(c)(6)-(8). 	✓	Description of Services Page B-115
C.5.1.vii	The Contractor shall establish a set of mechanisms to ensure the accuracy of WHOIS data obtained from the delegated managers and locality registrants. Such mechanisms shall include, at a minimum, periodic Contractor reviews, enforcement procedures and an annual report to the COTR. These reports shall be provided to the CO as deliverables under this contract.	✓	Description of Services Page B-115
C.6	Expanded usTLD Space Functions	✓	Description of Services Page B-121
C.6.1	The Contractor shall, at a minimum, incorporate into its policies and procedures for the expanded usTLD structure the following:	✓	Description of Services Page B-121
C.6.1.i	Maintain Shared Registration System. The Contractor shall maintain a shared registration system by which an unlimited number of accredited competing registrars may register, transfer, and update domain names for their customers in the expanded usTLD space (i.e., example.us), as well as obtain technical support.	✓	Description of Services Page B-122



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.6.1.ii	Accredit usTLD Registrars. The Contractor shall implement a process for accrediting registrars to register names in the expanded usTLD. Such process shall include a contract with each accredited registrar prohibiting proxy and anonymous registration services.	✓	Description of Services Page B-125
C.6.1.iii	Technical Certification of usTLD Registrars. The Contractor shall implement a technical certification process for registrars in the expanded usTLD space.	✓	Description of Services Page B-127
C.6.1.iv	Maintain and Update the WHOIS Database.	✓	Description of Services Page B-131
C.6.1.iv.a	The Contractor shall maintain, update, and make publicly available the WHOIS database with current and verified contact information for all expanded usTLD registrations, including kids.us second-level domains. The Contractor shall operate the WHOIS database at the registry level (not at the level of individual accredited registrars).	✓	Description of Services Page B-131
C.6.1.iv.b	The WHOIS database shall allow multiple string and field searching through a reliable, free, public, web-based interface.	✓	Description of Services Page B-131
C.6.1.iv.c	The WHOIS database, at a minimum, shall consist of the following elements: <ol style="list-style-type: none"> (1) The name of the second level domain registered; (2) The IP address of the primary nameserver and secondary nameserver(s) for the registered domain name; (3) The corresponding names of such nameservers; (4) The creation date of the registration; (5) The name, postal address, e-mail addresses, and telephone and fax numbers of the domain name holder; (6) The name, postal address, e-mail address, and telephone and fax numbers of the technical contact for the domain name holder; (7) The name, postal address, e-mail address, and telephone and fax numbers of the administrative contact for the domain name holder; and (8) The nexus category for the domain name holder and each of the other contacts listed above at C.6.1(iv)(c)(5)-(7). 	✓	Description of Services Page B-131

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.6.1.v	The Contractor shall establish a set of mechanisms to ensure the accuracy of WHOIS data obtained from registrants. Such mechanisms shall include, at a minimum, periodic Contractor reviews, enforcement procedures, and an annual report to the COTR. These shall be provided to the CO as Contract deliverables.	✓	Description of Services Page B-132
C.6.1.vi	The Contractor shall not serve as a registrar in the expanded usTLD space, unless otherwise noted in this Statement of Work.	✓	Description of Services Page B-133
C.7	Enhanced usTLD Functions The Contractor shall maintain existing applications and develop and implement additional applications, public resource second-level usTLD domains, .us directory services, a usTLD search engine, and other functional enhancements to increase the visibility, utility, and value of the usTLD to its users.	✓	Description of Services Page B-134
C.8	Kids.us Second Level Domain Functions	✓	Description of Services Page B-138
C.8.1	The Contractor shall maintain and operate the second-level kids.us domain as a safe place on the Internet for children aged 13 or younger.	✓	Description of Services Page B-138
C.8.2	The Contractor shall establish written content standards for the kids.us domain that ensure access is limited to material that is suitable for minors and not harmful to minors as the Dot Kids Implementation and Efficiency Act of 2002, Pub. L. No. 107-317, as may be amended (Dot Kids Act), defines such terms.	✓	Description of Services Page B-139
C.8.3	The Contractor shall establish rules and procedures for enforcement and oversight to minimize the possibility the kids.us domain provides access to content that violates its standards and requirements.	✓	Description of Services Page B-143
C.8.4	The Contractor shall establish a process for removing from the kids.us domain any content that violates its standards and requirements, as may be necessary or required by the Dot Kids Act, as amended.	✓	Description of Services Page B-144
C.8.5	The Contractor shall establish a process to provide registrants in the kids.us domain with an opportunity for prompt, expeditious and impartial dispute resolution regarding any registrant material excluded from the kids.us domain.	✓	Description of Services Page B-146
C.8.6	The Contractor shall ensure the accuracy of the contact information submitted by registrants and retained by registrars in the kids.us domain by maintaining and updating the WHOIS database for such domain as described above	✓	Description of Services Page B-147
C.8.7	The Contractor shall establish contracts with all kids.us registrars that provide for:	✓	Description of Services Page B-147

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.8.7.i	ensuring use of the kids.us domain will comply with the Contractor's standards and requirements for the domain;	✓	Description of Services Page B-147
C.8.7.ii	requiring a written agreement with each kids.us registrant ensuring use of the kids.us domain will:	✓	Description of Services Page B-147
C.8.7.ii.a	comply with the Contractor's standards and requirements for the domain;	✓	Description of Services Page B-147
C.8.7.ii.b	prohibit two-way and multi-user interactive services in the kids.us domain unless the registrant certifies to the registrar that such services will comply with the kids.us content standards developed by the Contractor and are designed to reduce the risk of exploitation of minors using such two-way and multi-user interactive services; and	✓	Description of Services Page B-147
C.8.7.ii.c	prohibit hyperlinks in the kids.us domain that take such users outside the kids.us domain.	✓	Description of Services Page B-147
C.8.7.iii	incorporating usTLD policies including those relating to nexus, WHOIS, dispute resolution, and domain name review.	✓	Description of Services Page B-147
C.8.8	The Contractor shall submit to Congress an annual report on the Contractor's monitoring and enforcement procedures for the kids.us domain as the Dot Kids Act, as may be amended, requires.	✓	Description of Services Page B-150
C.8.9	The Contractor shall maintain the current kids.us Reserved List and provide registrar services as needed for such names.	✓	Description of Services Page B-150
C.8.10	The Contractor shall serve as Content Manager and is therefore responsible for reviewing content at the initial registration stage and perform ongoing content monitoring while the kids.us site is active. The Contractor may perform these duties directly or subcontract a portion or all of these duties to a third party(ies).	✓	Description of Services Page B-150
C.8.11	The Contractor shall work with the U.S. Internet community, children's advocacy groups, and other interested parties to increase utilization of the kids.us domain by, among other things, promoting awareness of such domain	✓	Description of Services Page B-150
C.9	License to Use usTLD and kids.us Promotional Marks The Contractor shall grant to the DoC a worldwide, non-exclusive, non-transferable, right to use any of the usTLD and kids.us logos, slogans, or other promotional marks domain developed by the Contractor in performance of this contract.	✓	Description of Services Page B-154



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
C.10	<p>Transition to Successor Contractor</p> <p>In the event the DoC selects a successor contractor, the Contractor shall ensure an orderly transition by submitting for the DoC's approval a plan for the transition from the existing registry and the transition to a successor registry.</p>	✓	Description of Services Page B-155
C.11	<p>Secure Systems</p> <p>The Contractor shall install and operate computing and communications systems in accordance with best business and security practices. The Contractor shall implement authenticated communications between it and its customers when performing all requirement of this contract and shall document such practices and the configuration of all systems.</p>	✓	Description of Services Page B-159
C.12	<p>Secure Data</p> <p>The Contractor shall ensure the authentication, integrity, and reliability of the data in performing all requirements of this contract.</p>	✓	Description of Services Page B-169
C.13	<p>Computer Security Plan</p> <p>The Contractor shall develop and implement a computer security plan. The Contractor shall also update such plan annually and deliver such plan to the DoC's CO and COTR, upon request.</p>	✓	Description of Services Page B-174
C.14	<p>Director of Security</p> <p>The Contractor shall designate a Director of Security, who shall be responsible for ensuring technical and physical security measures, such as personnel access controls. The Contractor shall provide the name of the designee prior to contract award and this person shall be designated as Key Personnel in the proposal. The Contractor shall notify and consult with the DoC's COTR before changing personnel in this position in accordance with the Key Personnel Clause of this contract.</p>	✓	Description of Services Page B-175
D	REPORTING REQUIREMENTS	✓	Description of Services Page B-176
D.1	Periodic Progress Reports	✓	Description of Services Page B-177
D.1.1	For the base period of the contract, the Contractor shall submit monthly written progress reports to the COTR detailing the Contractor's progress towards meeting the contract requirements. Thereafter, during each option period granted, Contractor shall provide quarterly progress reports to the COTR.	✓	Description of Services Page B-177
D.1.2	Progress reports shall include the status of all major events, as well as major work performed during the reporting period, including technical status, accomplishments, and complications experienced in fulfilling the contract requirements.	✓	Description of Services Page B-177

usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
D.1.3	Reports must be submitted in such detail and form as the CO requires. Reports shall also provide performance data related to operation of the usTLD including, but not limited to, the following: the total number of registry transactions; the number of new, transferred or deleted registrations in the usTLD (including cumulative registrations over time); the number of delegated managers and changes in delegated managers in the locality-based usTLD space; the number of registrars accredited to register names in the expanded usTLD space, including the operational status of those registrars; the number of kids.us registrations, active sites, and any violations of Contractor's kids.us content standards; and any updates or modifications to the shared registration system made by the Contractor.	✓	Description of Services Page B-177
D.1.4	Within thirty days of the conclusion of the contract's base period and each option period, the Contractor shall submit an uncertified financial report of the revenues received and expenses incurred under the contract.	✓	Description of Services Page B-177
D.2	Final Report The Contractor shall prepare and submit, within 60 days after the conclusion of the contract, a final report on the usTLD that documents standard operating procedure, including a description of the techniques, methods, software, hardware, and tools employed in performing the requirements of this contract.	✓	Description of Services Page B-178
D.3	Security Audit Data and Reports The Contractor shall generate and retain security process audit data and provide an annual audit report to the DoC's CO and COTR. The Contractor shall also provide to the DoC's CO and COTR specific audit data upon request.	✓	Description of Services Page B-178
D.4	Annual WHOIS Accuracy Report The Contractor shall prepare and submit an annual WHOIS accuracy report. This report should include a statistical summary of the Contractor reviews and actions taken to correct inaccuracies reported and discovered.	✓	Description of Services Page B-179
E	DELIVERABLES	✓	Description of Services Page B-180
E.1	The following are regarded as deliverables in accordance with Statement of Work that shall be provided to the CO during the course of performing this contract: E.1.1 Periodic Progress Reports as described at D.1 E.1.2 Final Report as described at D.2 E.1.3 Security Audit Data and Reports as described at D.3 E.1.4 Annual WHOIS Accuracy Report as described at D.4 E.1.5 Revenue Financial Report as described at D.1.4	✓	Description of Services Page B-180



usTLD Request for Quotation Response Compliance Matrix

RFQ Section	Requirement	NeuStar Will Comply	Response Section
E.2	Deliverables Format The Contractor shall submit all deliverables in Microsoft Word and such other formats as the Contracting Officer or COTR may require.	✓	Description of Services Page B-180