Acronyms

AAA	American Arbitration Association
ACD	Automatic Call Distributor
AFNOG	African Network Operators Group
API	Application Program Interface
APRICOT	Asia Pacific Regional Internet Conference on Operational Technologies
ARIN	American Registry for Internet Numbers
B&C	Billing and Collections
BEEP	Blocks Extensible Exchange Protocol
CASE	Computer-Aided Software Engineering
ccTLD	Country Code Top-Level Domain
COTR	Contracting Officer's Technical Representative
CRM	Customer Relationship Management
DBMS	Database Management System
DFP	Dynamic Feedback Protocol
DNS	Domain Name System
DOC	Department of Commerce
DUNS	Data Universal Numbering System
FAQ	Frequently Asked Questions
FCC	Federal Communications Commission
ftp	File Transfer Protocol
GDP	Gross Domestic Product
gTLD	Generic Top-Level Domain
http	Hypertext Transfer Protocol
ICANN	Internet Corporation for Assigned Names and Numbers
ICC	International Chamber of Commerce
ID	Identification
IDL	Interface Domain Language
IETF	Internet Engineering Task Force
IP	Internet Protocol
IPC	Intellectual Property Constituency
IPNS	Internet Property Notification Service
IPv6	Internet Protocol Version 6
IP Services/Solutions	Internet Protocol Services or Solutions

ISA	Inter-State authority
ISO	International Organization for Standards
ISP	Internet Service Provider
IT	Information Technology
IVR	Interactive Voice Response
LOB	Line of business
M & P	Methods and Procedures
MORs	Monthly Operation Reviews
MTTR	Mean Time To Repair
N + 1	Needed Number Plus One for A Safety Factor
NANPA	North American Numbering Plan Administrator
NANOG	North American Network Operators Group
NDP	Nexus Dispute Policy
NIST	National Institute of Standards and Technology
NOC	Network Operations Center
NPAC	Number Portability Administration Center
NSI	Network Solutions, Inc.
NTIA	National Telecommunications and Information Administration
NXX	Central Office Code (where N is a number greater than 1 and X is a number greater than 0)
OLTP	Online Transaction Processing
OT&E	Operational Test & Evaluation
PGP	Pretty Good Privacy
PKI	Public Key Infrastructure
POC	Point of Contact
PSU	Production Support Unit
QA	Quality Assurance
RAD	Rapid Application Development
RAID	Redundant Array of Independent Disks
RAP	Registry Authentication Period
RFC	Request for Comment
RFQ	Request for Quotation
RRP	Registry-Registrar Protocol
RTK	Registrar Tool Kit
Rwhois	Referral Whois protocol
SDA	Session Distribution Algorithm

SDK	Software Development Kit
SIPNS	Start-up Intellectual Property Notification Service
SLA	Service Level Agreement
SLD	Second-Level Domain
SMP	Symmetric Multiprocessing
SMS	Service Management System
SNMP	Simple Network Management Protocol
SOW	Statement of Work
SRS	Shared Registration System
SSL	Secure Socket Layer
SW-CMM	Software Capability Maturity Model
SUDRP	Start-Up Dispute Resolution Policy
TCP	Transmission Control Protocol
TLD	Top-Level Domain
TPC	Transaction Processing Council
tpsC	Transactions per second
UAT	User Acceptance Test
UDRP	Uniform Dispute Resolution Policy
US$	United States dollars
usDRP	United States Dispute Resolution Policy
usTLD	us Top-Level Domain
VoIP	Voice over IP
VPN	Virtual Private Network
WAP	Wireless Application Protocol
WIPO	World Intellectual Property Organization
www	World Wide Web
XML	eXtensible Markup Language
XRP	eXtensible Registry Protocol

Clarification of Terms

Delegee An entity designated by the past usTLD administrator to be responsible for registering names within the third and fourth levels of the locality-based namespace.

Subdelegee An entity designated by a delegee to operate a subdomain within the delegee's namespace. The term "delegee" as used in this proposal always includes both delegees and subdelegees.

Delegated Manager The term "delegated managers" refers collectively to delegees and subdelegees.