

From: [Jocelyn Granger](mailto:jocelyn@earthlink.net)
To: privacyrfc2018
Subject: My ideas for protecting customer privacy - require only necessary information
Date: Wednesday, September 26, 2018 12:16:30 AM

This email has my ideas for protecting customer privacy. I got the email address from <https://www.ntia.doc.gov/federal-register-notice/2018/request-comments-developing-administration-s-approach-consumer-privacy> .

If I sign up to use social media, I have to tell the company some information about myself. The required personal information should be only what the company needs to run the social service. The company should not require that I tell them any information that they don't need to run the service.

For example, for some services, a law might require that the users be at least 18 years old. When I sign up for the service, it's ok for the company to ask me "Are you at least 18 years old?". But it's not ok for the company to require that I tell them my birth date and year.

Or a company might want its users to use real-sounding names, instead of names like "linux-geek". So the company might make me use a real-sounding name like "Susan Smith". That's fine. But the company should not require that I tell the company my real name.

Thank you.

Best wishes,
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